

Retina EyeCare, PLLC

Financial Policy

We are committed to providing you with the highest level of service and quality eye care. If you have medical insurance, we will strive to help you receive your maximum benefits. In order to achieve these goals, we need your assistance and understanding of our financial policy. We encourage you to contact your insurance company prior to your appointment to clarify your coverage. Ultimately, any and all financial liability rests with the patient. In addition, your insurance company does not guarantee payment to us.

In order to clarify Retina EyeCare's Financial Policy, we have listed our financial requirements:

Patient Without Insurance Coverage

Payment in full at the time of initial service is required. We accept cash, check, CareCredit, Visa and MasterCard to assist you with your medical needs.

PPO, HMO, non-Contracted, and other private insurance Patients

We will bill your insurance for you. Co-pays must be paid at the time of service, as required by your insurance company contract. You may be left with a balance when co-pays, deductibles or non-covered services exist. This balance is due upon receipt after the billing statement has been sent.

Original Medicare Patients

We will bill Medicare, and if you have a supplemental insurance, we will also bill your Medicare supplement. You will receive a statement from our office after Medicare and/or your supplemental insurance has paid their portion of your charges or applied the charges to your deductible or co-insurance.

Medicaid, Molina Healthcare and Community Health Plan of Washington Patients

We accept these medical plans. You will be asked to provide us with your medical insurance card and your Medicaid Services Card for billing purposes.

United Healthcare Medicare, Humana, Soundpath Health and other Managed Medicare Plans

We accept these medical plans and most other Medicare Advantage or Managed Medicare Plans. Some plans require a referral authorization from your primary care physician to see a specialist. We ask that you obtained this from your primary care physician prior to your visit. We will bill your plan directly.

After-Hours Fee

If an emergency arises and you need to be seen after regular office hours, on holidays, on Saturday or Sunday, we will bill your insurance an additional fee. If your insurance does not pay this fee, we will bill you directly.

Auto Accidents and other accidents when liability insurance applies

Patients being seen in our office for evaluation regarding their accident claim will be asked to pay at the time of the visit. It will be your responsibility to obtain reimbursement from your liability insurance.

Collection Accounts

If your account becomes delinquent, we will send it to an outside Collection Agency. You will need to contact the Collection Agency directly to clear your account.

No Shows & Cancellation Policy

In the event that you need to cancel an appointment, we require at least 48 hours notice in advance of your appointment.